



Job Opportunity

From the Placement Office of:
Northwest Iowa Community College
603 West Park Street, Sheldon, IA 51201
(712) 324-5061 or 800-352-4907

Program: **Computer Science & Networking Technology**

Company: Ideas Computers **Contact:** Mark Oleson

508 Oxford Street
Worthington, MN 56187

Phone #: 507-376-5917

E-mail: moleson@ideascomputers.com

Website: www.ideascomputers.com

Job Title: PC TECHNICIAN (2 Positions) NETWORK TECHNICIAN (1 Position)

Description: **Full-Time PC Technician:** The successful candidate will interact directly with customers to complete hardware and software upgrades and virus/malware removals, up to and including, complete PC rebuilds for business and personal PCs. The successful candidate will also provide software and end user support both onsite and remotely. This position requires someone who is highly motivated, a self-starter, and a very good communicator. Local travel to customer sites is required.

Responsibilities: Virus/Malware removal from customer PCs, Hardware and software upgrades and repair to customer PCs, Customer service and a small amount of retail sales, Provide help desk support onsite and remotely, Networking of home PCs and some Servers, Other duties as assigned.

Qualifications: Associate's Degree or equivalent work experience required. Solid working knowledge of Windows operating systems (XP, 7, Server 200X), Strong problem solving skills and attention to detail. Customer service experience is required. A+ or MCP certification is a plus. Good communication skills. Some lifting required. Applicants must be authorized to work in the United States on a full-time basis.

2 Positions available – 1 in Worthington, MN and 1 in Pipestone, MN

Network Technician: The successful candidate will have a strong knowledge of general networking and server administration with at least 2 years of computer service experience. Candidate must be able to work independently, prioritize tasks, be well organized and have outstanding written and oral communication skills.

Responsibilities: Provide support to clients relating to, but not limited to all Windows based server/client operating systems. Administration of Microsoft Windows Active Directory and Microsoft Office suite of products. Remote administration of client equipment via VPN or RDP type connection. Local data backup and remote data backup administration for clients. General knowledge and skill in disaster recovery and data security strategies. Assist clients with general desktop application and hardware support. Perform configuration changes and regular backups of network equipment. Provide assistance for application, network, workstation, and/or server problems. Maintain a professional working relationship with clients. Maintain billing and job log and all related documentation for client networks. Other duties as assigned.

Qualifications: Associates degree or equivalent experience required. Strong problem-solving skills and attention to detail. Customer service experience is required. A valid driver's license and reliable transportation are required for local travel. A+ or MCP certification is required. Good communication skills. Some lifting required. Applicants must be authorized to work in the United States on a full-time basis. **1 Position available in Worthington, MN**

Salary/Benefits: We offer excellent benefits including a group medical insurance plan, paid vacation, and holidays, as well as a 401K plan. Starting salary or hourly wage is dependent on the qualifications and experience. Applicants must be authorized to work in the United States on a full-time basis.

Application Procedure: Please go to www.ideascomputers/careers.com to download the application. Please submit the application, resume and a cover letter as stated on the website.